

I purchased my home in Brookside in October 1995. Being new to the area, I opened the Yellow Pages and randomly selected a company to clean the fireplace. It was a 'jack of all trades' company that did chimney cleaning as one of their many services.

Through the first winter's use, I noticed a smell of some smoke elsewhere in the house. I needed to call a professional. I called the only certified chimney sweep listed in the 1996 yellow pages - Full Service Chimney. After a thorough inspection it was determined that many of the chimney tiles had spalled and mortar was missing between the tiles. A very threatening fire hazard.

Since 1996, Full Service Chimney relined the fireplace chimney as well as the utility flue chimney for the furnace and water heater. ~~Also~~, because of stucco being applied to the chimney above the roofline, rain had gotten between the stucco and brick and was causing the brick and stucco to spall. Full Service Chimney rebuilt the chimney and did a fabulous job.

Because Full Service Chimney only focuses on chimneys, they are the only company I would recommend to call for your fireplace and chimney needs. Fast, friendly, responsive service are the norm. After all the work was done, my home looked like it was before the work was done. The clean-up was

thorough and complete.

My neighbors have used Full Service Chimney based on my recommendation and seeing the great job they did on the fireplace chimney rebuild. I have also referred Full Service Chimney to many of my co-workers. And all who have used them, have commented on the superb job that was done.

For 10 years, through annual check-ups, relines, and rebuilds, I have used Full Service Chimney. I wouldn't trust my home or my chimney to any other company but Full Service Chimney. Bob is certainly dedicated to his craft of chimney maintenance. And Mary Joe in the office is always pleasant and professional.

In my 10 years of living in Kansas City, I have used many home service companies. Full Service Chimney is the company the epitomizes quality, value and service. There is only one company to call for your chimney needs - Full Service Chimney.

Fank Hogg